

**YMCA of Metropolitan Fort Worth
Together 20 Membership FAQ's**

1. What happens if my friend cancels their membership?

You will have a 30 day window to recruit a new buddy to maintain your T20 rate. If you are not able to confirm a new buddy within that time frame your monthly rate will go back to the original membership rate.

2. What if I have an annual membership?

To receive the member loyalty rate, you will need to convert your annual membership to a monthly membership via bank draft or credit card draft (or payroll deduction through your company).

3. What about new members? Can they also take advantage of this program?

New members who join will need to be a member in good standing for a minimum of 15 days before they are eligible to refer a buddy in the Together 20 program.

4. Can a current member terminate and rejoin with another current member under the Together 20 program? What are the rules around this?

Members who cancel after October 31, 2014 can re-join and be eligible for the T20 program after a 90 day waiting period has concluded. If the member cancelled their membership prior to November 1, 2014, they are eligible immediately to join through the T20 program.

5. If I no longer qualify for financial assistance and I have a friend that is a current member of the Y can they recruit me as their buddy?

Current members cannot recruit other current members to be buddies. You will need to refer someone who is not a member to be your buddy to be eligible for the T20 program.

6. When will my referred-member rate go into effect?

As a current member, your T20 rate will take effect on the next available drafting cycle after your buddy joins and has completed all requirements.

7. Do the buddy and member have to be at the same branch?

No, buddies can join at the YMCA of Metropolitan Fort Worth branch that is most convenient to them.

8. If I invite multiple buddies, do I receive additional rate reductions for each buddy that joins?

No. Members will be eligible to receive 1 reduced rate per membership, regardless of how many of their buddies join. Each of the buddies you refer will be eligible for the T20 rate. Having multiple buddies join will give price assurance to the referring member, in the event their 1st buddy cancels.

9. Since my buddy is connected to my account, am I financially obligated if they don't pay?

No, you are not financially accountable for your buddy's payments. However, if your buddy is not in good standing, you will lose your T20 rate if you are not able to recruit a new buddy as a replacement within 30 days.

10. Can I invite people that are not a close friend to take advantage of this offer?

Yes, you can invite as many buddies as you want.

11.Can all of my family refer friends?

Yes. Everyone is encouraged to refer as many of their friends as they would like. The member loyalty program allows one price reduction with each membership.

12.What happens if I have financial assistance or a corporate discount? Can I still get the T20 reduced rate?

Each member is eligible for one price reduction per membership. Based on eligibility they will need to decide which one best fits their needs. Financial Assistance will always continue to be an alternative option.

13.If I currently have a membership that offers more of a discount to me than the T20, can I still invite a buddy and let them receive the T20 rate?

Yes. As a Y member you will be able to refer your buddies to join and they will receive the T20 rate.

14.Can Silver Sneakers refer new members to be a part of the T20 program?

No. Silver Sneakers members are welcome to refer members to the Y however, to be a part of the T20 program, both buddies must be on a monthly bank or credit card draft.

15.What if a member on the Together 20 program goes on hold?

If a member goes on hold, both buddies will remain on the Together 20 program.